

# The 2019 Diversity and Inclusion Benchmarks Report



Benchmark your D&I initiatives on key metrics: Budgets, structure, diversity mix, best practices and more



## A COMPREHENSIVE ASSESSMENT OF DIVERSITY RELATED MEASURES

**IMA India's 2019 Diversity and Inclusion Benchmarks** provides actionable yardsticks for companies to measure themselves on diversity-related metrics and parameters.

It is based on data collected from ~300 companies across sectors through a detailed questionnaire covering diversity budgets, structure, policies, promotional measures, success metrics and impact assessment.

The report helps you to:

- ✓ Assess your current level of diversity against industry benchmarks
- ✓ Gain insights into key trends and best practices
- ✓ Compare your D&I practices against others in a peer set
- ✓ Optimise your diversity mix
- ✓ Understand the impact of various D&I strategies
- ✓ Hold managers and leaders accountable for outcomes
- Secure the support of decision makers or direct reports by making objective, data-based arguments for action

Composite findings are complemented by eight levels of data cuts – by turnover, ownership, sector, etc – for key indices. Cross-tabulations are presented against key attributes to enable a deeper understanding of success factors:

- Dedicated D&I function: present vs absent
- Formal D&I policy: exists vs not
- Size of the D&I budget: high vs low
- D&I function reporting: CEO vs CHRO
- Level of current diversity: high vs low

In terms of depth and detail, the report is a first of its kind exercise in the Indian context.





60+ D&I Metrics



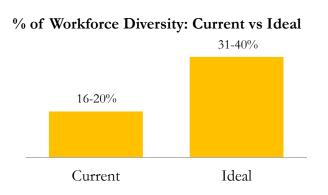
8 Sectors Analysed



8 levels of data split: sector, revenue, ownership

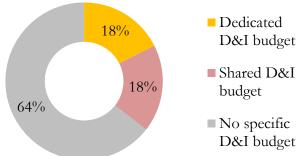


## **HIGHLIGHTS: DEEP-DIVE TO IDENTIFY** TRENDS AND OPPORTUNITIES

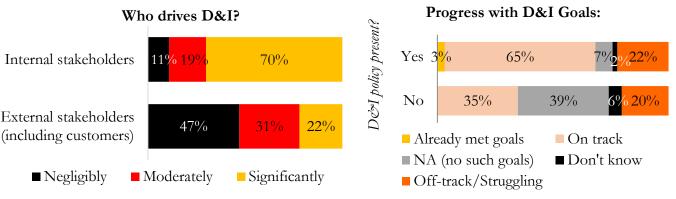


The median diverse employee share is 16-20%; organisations want to enhance this to 31-40%.





Two thirds of organisations do not have a specific D&I budget.



D&I initiatives are driven mainly by internal as opposed to external stakeholders

#### **Other Highlights**

- As a percentage of the workforce, diversity in Services is almost twice that in Manufacturing.
- Pure play Indian companies have a higher D&I spend as a share of people cost than MNCs.
- Organisations with a high diversity ratio tend to have 60% larger D&I budgets than companies with a low diversity ratio.
- D&I functions that report into the CEO have a greater chance of meeting their goals in the next 3-5 years.

### Subscription Fees: Rs 70,000 + taxes

For members of IMA's CHRO Forum:

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Rs 40,000 + taxes

Two-thirds of companies with a dedicated D&I policy are on track to meet their D&I goals.



### **REPORT COVERAGE**

D&I Mandate	<ul> <li>Formal D&amp;I policy; origin and basis of D&amp;I policies</li> <li>Extent of monitoring of regulations affecting D&amp;I metrics</li> <li>Key drivers of workplace diversity</li> <li>Diversity conflicts: reported incidents and ways to deal with them</li> </ul>
D&I Structure	<ul> <li>D&amp;I functions' existence and reporting</li> <li>D&amp;I advocacy: Internal vs external</li> <li>Drivers of D&amp;I initiatives: Internal vs external</li> <li>Trends in D&amp;I advocacy and the role of management layers</li> </ul>
D&I Budget	<ul> <li>D&amp;I budget as a percentage of people cost</li> <li>D&amp;I budget detailed split by sector, ownership, revenue band</li> <li>D&amp;I budget split by activities and allocation by sector, ownership, and revenue band</li> </ul>
Diversity Mix	<ul> <li>Share of current employee base represented by diverse groups</li> <li>Workforce split by diverse groups</li> <li>Tools to promote diversity</li> <li>Desired and targeted levels of diversity</li> </ul>
Measuring Effectiveness	<ul> <li>Satisfaction with diversity at each level</li> <li>Measures undertaken to promote organisational diversity</li> <li>Barriers to increasing diversity</li> </ul>
Assessing Impact	<ul> <li>Progress in meeting diversity goals</li> <li>Tangible impact of diversity measures</li> <li>Metrics to assess success at D&amp;I</li> <li>D&amp;I performance parameters: diverse hires, diverse groups attrition level, average tenure of women, % women in leadership positions</li> </ul>

Report length: 119 pages



### **RESEARCH AND MARKET INSIGHT**

**Our Portfolio of Research Reports** 



Member Fees applies to companies that are members of IMA Peer Group Forums To know more visit: <u>ima-india.com</u>